

**“We saved over £10,000 in the first year of using Iken Court & Document Bundling alone. In that way the system quickly pays for itself; it really is spend to save.”**

A colleague at a nearby council had told us that Iken Court & Document Bundling had enabled them to make significant savings - in time, resources, everything really! When we went to see the system we were very impressed. It was such a different way of working and we knew that it was what we'd been looking for.

**“Iken Court & Document Bundling takes the headache out of the bundling process”**

Before we started using Iken, the creation of bundles was one of the most time-consuming administrative tasks staff had to do. It involved photocopying huge numbers of documents, paginating by hand, and vast amounts of printing, especially as for every set of proceedings we typically had to distribute ten copies of each bundle. With Iken it's quick and simple to assemble electronic bundles and paginating and indexing is done automatically, which is saving us a lot of work.

**“It's helped us cope with the ever-increasing size and number of bundles”**

Proceedings are getting more and more complex as the need for expert testimony increases, which in turn results in bigger and bigger bundles - typically they are now around 2,000 pages long. Paper-based bundling on this scale resulted in huge storage problems as we had simply run out of space to put the bundles, so we ended up destroying all duplicate copies, only to have to spend time producing new ones when proceedings were re-opened. With Iken we now keep complete electronic copies of bundles, so we're making considerable savings on paper, storage space and production time. Apart from cost savings, Iken also helps us to keep pace with the increase in our workload.

**“The software saved us over £10,000 in the first year alone”**

We saved over £10,000 in the first year of using Iken Court & Document Bundling alone, partly because it saved us so much money in paper and postage, not to mention staff time. In that way the system quickly pays for itself; it really is spend to save.

**“Late additions are no longer a problem”**

With court bundling, the inevitable late additions used to cause headaches: in order not to have to repaginate the whole bundle you would have to handwrite subdivisions on the new pages, so it ended up being untidy. Now we don't even mind if there is a late addition, as Iken repaginates the index without the need for manual re-numbering and lots of correction fluid.

## “The process has considerably reduced the risk of inconsistent documentation”

Prior to implementing Iken, all parties involved in a case would create their own court bundle using a shared index, which risked them not having identical replications of the bundle. Now, as soon as court dates are set, we can email the bundle to all parties involved and when it is updated, we can either send out a complete new version or select the relevant sections and just send those. It's greatly improved consistency.

### Onwards and upwards

We thought we were using Iken to its full capacity, until someone approached us to see whether it could be used for bundles in respect of planning enquiries or employment tribunals. We've gradually realised that the system can be adapted to cater for many different uses. We're looking forward to branching out and using the software to support the whole legal department.

I would recommend Iken Court & Document Bundling without a moment's hesitation, and in fact I do recommend it to anyone who enquires! If you have sufficient budget, buy it; failing that, create a business case justifying the expenditure based on the fact that you will definitely reap the cost savings.

For more information please call  
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