

Searching for a tool to help you meet your reporting challenges?

Meet Iken MI.



iken
know what matters®

Iken MI provides management information reporting designed to perfectly suit your evolving information needs.

The demand for management information has never been greater or more varied - whether it is being used to answer a client query, to report to your head of department or simply for your own research.

Iken MI is a one-stop shop for management reporting that enables you to draw more information than ever before out of your Iken database.

Benefits at a glance:

- Design and build your own reports to meet ad hoc information needs
- Customise standard reports: select your own fields and parameters
- Organise reports by business purpose to find the information you need quickly
- Group reports to run simultaneously, saving time on weekly and monthly reporting
- Apply parameters to grouped reports that override individual report parameters
- Automate grouped reports to run at pre-determined intervals or dates
- Run configurable workflow reports to assess progress and get vital statistics
- Report on system administration information to evaluate user adoption
- Enhance decision-making and demonstrate value, with management information for all circumstances
- Flexible saving and sharing: make reports available for general or personal use

How Iken makes a difference

Whatever your role, Iken MI gives you the power to run reports that cater to your needs:

Leadership and strategy

- Demonstrate the value of your department to the wider organisation
- Explore team strengths and weaknesses
- See developing trends and look at team performance against KPIs

Track day-to-day performance

- Review your team's workloads and inform resource planning
- Assess individual contributions to team performance
- Compare actual time taken to complete work versus target times

For more information, please visit our website: www.iken.co.uk

How Iken makes a difference

Manage client relationships

- Bill internal and external clients easily and accurately
- Report on services provided by your department
- Communicate costs incurred for your services

Personal workload and performance management

- Gain a full overview of your personal workload
- Check progress of cases, matters or projects
- Measure your performance against KPIs

Keen to know what Iken MI looks like?

We're happy to arrange an online or face-to-face demo at your convenience.

About Iken

Founded in 1992 on the commitment to create a flexible software solution to support knowledge workers, Iken is the knowledge management platform that brings everyone and everything together to enable teams to work more effectively.

"Iken MI has been a great boost for our internal efficiency. We are a shared services department, so we have to bill half our department quarterly and provide data to show value for money for our service. It has been much easier to pull this information together with Iken MI."

Southampton City Council

For more information please call 08448 933 910 or fill in a contact form on our website.

www.iken.co.uk

Iken Products:

Iken offers a wide range of software products that may be integrated with Iken Case Management, including:



iken MI
Advanced management reporting



iken Portal



iken Scanning



Workflows



Court & Document Bundling



Time Recording



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